

Owner's Warranty Information

Your 10-Year Fabricated Frame & Extrusion Warranty

What is Covered:

The Frame and Extrusion Warranty covers these parts and components of your dock frame for 10 years counted from your dock's Warranty Start Date: dock cross member weldment, latch handle assembly, leg frame assembly, leg extension, aluminum deck planks.

Your 2-Year Basic Limited Warranty

What is covered:

The 2-Year Basic Warranty covers every Midwest supplied part on your **Genuine ShoreStation Dock**, with the exception of **wood**. The Basic Warranty begins on your dock's Warranty Start Date. The Warranty Start Date is the earlier of (1) the date you take delivery of your new dock, OR (2) the date the dock was first put into service (for example, as a dealer demo or as a Midwest company dock). The Basic Warranty lasts for 2 years (24 months) from this date. The Basic Warranty covers the cost of all parts and labor needed to repair any item on your dock that is defective in material, workmanship or factory preparation. You pay nothing for these repairs.

Your 1-Year Basic Limited Warranty

What is covered:

Dock Accessories

EON-Marine® Sides & Endboards

Midwest warrants its Eon® Dock and Marine products to be free from defects in material or workmanship for a period of twenty-five (25) years from the date that the original consumer purchases the product from an authorized Midwest vendor. Specifically, Midwest warrants to the original purchaser of Eon® that the product, when purchased and installed i) as a residential dock system or ii) as residential decking or iii) for other similar residential applications as identified in the Midwest point of sale material provided by the vendor, that such product is: a) rot and water resistant, b) free from damage by fungal decay or termites, c) free from checking, splintering or splitting and d) free from defects in material and workmanship for the period beginning on the date that the Eon® Product is purchased and continuing for twenty-five (25) years as long as the original purchaser owns the property on which the Eon® product is used for one of the purposes described above.

Midwest provides a ten (10) year limited warranty if its Eon® Dock & Marine product is used for *commercial* purposes. For the purpose of this warranty, "commercial" shall refer to an application intended for unrestricted public access (involving no fee), restricted public access (involving fee-based admission or members) or a non-residential commercial enterprise. Midwest warrants to the original commercial purchaser for a period of ten (10) years from the date that the commercial consumer purchases the product from an authorized Midwest vendor, that the Eon® Dock & Marine product shall be free from defects in material and workmanship and from defects listed under its 25 Year Limited Warranty.

What your Midwest Limited Warranties Do Not Cover

Your Midwest Limited Warranties do not cover the costs of repairing or replacing cedar wood due to warping, cracks or knots. Your Midwest Limited Warranties do not cover the costs of repairing puncture damage, dents, scratches or damage to the finish. Your Midwest Limited Warranties do not cover the costs of repairing damage caused by corrosion, environmental factors or acts of God. Environmental factors include such things as airborne fall-out, chemicals, tree sap, salt, ocean spray, water hazards. Acts of God include such things as hailstorms, windstorms, rainstorms, tornadoes, sandstorms, lightning, floods and earthquakes. Your Midwest Limited Warranties do not cover the costs of repairing damage caused by poor or improper maintenance. Your Midwest Limited Warranties do not cover the costs of normal/scheduled maintenance of your dock. They do not cover the cost of replacing chains, keys or fasteners unless done as the result of a repair covered by your 2-Year Basic Warranty. Your Midwest Limited Warranties do not cover the costs of repairing damage or conditions caused by fire or accident; by abuse or negligence; by misuse; by tampering with parts; by improper adjustment or alteration; or by any changes made to your dock that do not comply with Midwest specifications. Your Midwest Limited Warranties do not cover the cost of adding anything to your dock once it is delivered to you, even if parts, components or modifications are changed or added as a production change on other **ShoreStation** docks produced after your dock was built. Your Midwest Limited Warranties do not cover any incidental or consequential damages connected with the failure of your dock under warranty: such damages include lost time, inconvenience; the loss of the use of your dock; the cost of rental dock or slip; gasoline, telephone, travel or lodging; the loss of personal or commercial property; the loss of revenue, etc.

NOTE: Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you.

Your Genuine ShoreStation Dock Limited Warranties

During the terms of the Limited Warranties on your **Genuine ShoreStation Dock**, Midwest Industries, Inc. (hereafter referred to as Midwest) covers the cost of all parts and labor needed to repair or replace any Midwest supplied item that proves defective in material, workmanship or factory preparation. These repairs or replacements (parts and labor) will be made by your dealer at no charge using new or remanufactured parts.

Your Legal Rights Under Midwest's Limited Warranties

All of the Midwest Limited Warranties stated in this booklet are the only express written warranties made by Midwest applicable to the **Genuine ShoreStation Dock**. These Limited Warranties give you specific legal rights and you may also have other rights that vary from state to state. You may have some implied warranties, depending on the state in which your dock is registered. For example, you may have:

1. An implied warranty of merchantability (that your dock is reasonably fit for the general purpose for which it was sold);
2. An implied warranty of fitness for a particular purpose, (that your dock is suitable for your special purposes; if your special purposes were specifically disclosed to Midwest itself not merely to the distributor or dealer prior to purchase.)

These implied warranties are limited, to the extent allowed by law, to the time period covered by the written warranties set forth in this publication. Some states do not allow limitations on how long an implied warranty lasts, so the above limitations may not apply to you.

Subsequent Buyer/Owner

This Warranty is extended only to the first buyer/owner of the dock. This is defined as the first legal owner of a Midwest **Genuine ShoreStation Dock** other than an authorized Distributor or Dealer who has bought the dock from Midwest for resale to the public.

Dock Alteration

This warranty does not cover alteration of the dock, or failure of dock components caused by such alteration.

Production Changes

Midwest reserves the right to make changes in docks built and/or sold by them at any time without incurring any obligation to make the same or similar changes on docks previously built and/or sold by them.

Your Midwest Limited Warranties do not cover installation devices.

Your Midwest Limited Warranties do not cover paint and/or finishes.

Your Midwest Limited Warranties do not cover commercial use applications.

How to Get Warranty Service for Your Dock

Please contact the authorized **ShoreStation** dealer from whom you bought the dock for warranty service. When contacting your dealer, please provide them with your dock's model number, dock identification number, date of purchase and the nature of the problem.

Dealers: Midwest Industries reserves the right to have vendors conduct their own warranty. Vendors and Midwest Industries reserve the right to have parts returned for inspection as part of the warranty claim process. Midwest Industries does not cover cost of returning parts.

If contact with the dealer is not accessible, please contact Midwest Industries at 800-859-3028 for further assistance.

Dealers: We strongly encourage you to register your customer at the time of sale at www.shorestation.com.

Owner's Name _____

Street Address _____

City _____ State/Province _____

Country _____ Zip/Postal Code _____

Dock Model #: _____ Number of Sections _____

Date of Purchase _____ Warranty Start Date _____

Selling Dealer _____

City _____ State/Province _____

Country _____ Zip/Postal Code _____
